

INSTRUCTIONS FOR RETRIEVING LICENSURE DOCUMENTS

As of June 21, 2023, the Virginia Department of Education (VDOE) is no longer printing licenses or requirements letters and evaluations for provisional licenses. In order to obtain a copy of your license or requirement letter/evaluation, you will need to register for an eGOV account and retrieve the document(s) electronically.

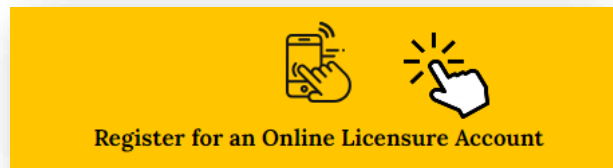
Please follow the instructions below to register for an account. If you already have an account, skip to Step 5 for instructions on retrieving your documents.

You can access eGOV via the VDOE Licensure site:

<https://www.doe.virginia.gov/teaching-learning-assessment/teaching-in-virginia/licensure>

Step 1:

Visit the site linked above, then click on the button labeled “Register for an Online Account”



Step 2:

The system requires you to first search to see if there is an existing record for you. Do this by entering your **Last Name** and **SSN**.

1. Enter your information into at least two of the fields below, one of which must be your SSN.
2. Press the **Search** button to search for your records based on the information you provided.

Last Name:

License Number:

Birth Date:

SSN:

The system will either find your information on record (proceed to Step 4), or it will indicate there is no record and you need to manually register.

Step 3:

If the system is unable to find your information on record, you will be prompted to create a record. Enter the required information in order to register an account.

Initial Registration

We were unable to find your records based on the entered search criteria.

- If you do not currently hold an educator license in Virginia and have not already submitted a paper application, the form below will allow you to register. Complete the form below and click the register button to create your record. Once logged into the e-Government application, you will be able to search for your records.
- If you currently hold a license or Statement of Eligibility in Virginia or you have already submitted a paper application to the Office of Licensure and Certification or the Office of School Leadership. Do not complete this form if you have an educator license or submitted a paper application.

Name

Name Prefix:	<input type="text" value="ex. Mr. Mrs. Dr."/>
First Name:	<input type="text"/>
Middle Name:	<input type="text"/>
Last Name:	<input type="text"/>
Name Suffix:	<input type="text" value="ex. Sr. Jr. III"/>
Birth Date:	<input type="text" value="MM/DD/YYYY"/>
SSN:	<input type="text" value="ex. 123456789"/>
Gender:	<input type="text" value="<select>"/>
Ethnicity:	<input type="text" value="Select"/>

Step 4:

If the system finds your information on record, it will display your personal information. You cannot change your information at this point in the process, but you will be able to after you register. You can claim your account by creating a User ID, Password, and Password Question in the bottom box.

User ID

User ID*	<input type="text" value="ex. jsmith"/>	Confirm Password*	<input type="text"/>
Password*	<input type="text" value="Minimum 6 characters"/>	Password Answer:	<input type="text" value="ex. Blue"/>
Password Question:	<input type="text" value="ex. Favorite color?"/>		

Register

Step 5:

Once you have registered or signed in, you will be brought to the Licensing Home Page.

If you hold a license, it should show your license information here.

Licensing Home Page

The list below displays all licenses currently held by you and all licenses currently being applied for.

Name

Name: _____ Address: _____

Licenses

Postgraduate Professional License		Documents
License Number: PGP-07242023	License Status: Active	
Issue Date: 6/27/2013	Expiration Date: 6/30/2023	

History		Documents
License Number: -	License Status: Active	
Issue Date: 4/27/2001	Expiration Date:	

If you do not hold a license, but have a completed/pending application, it will look like this:

Licensing Home Page

The list below displays all licenses currently held by you and all licenses currently being applied for.

Name

Name: _____ Address: _____

Licenses

Application		Delete	Continue
License Number: Pending	License Status: Pending		
Issue Date:	Expiration Date:		

You can use this page to check the status of a pending license or licensure request or look at the licenses/communication documents on file for you. If you hold a license that was issued or re-issued recently (e.g. renewal, adding an endorsement, etc.), you should be able to download and print a copy of it using the “Documents” button on the blue line.

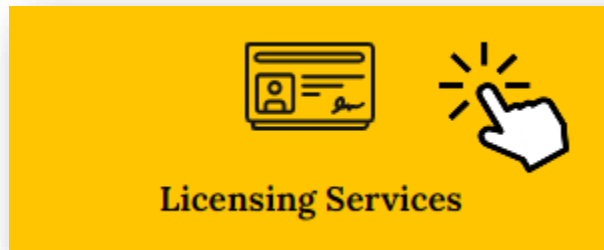
License Documents

Name	Type	Download
Test Document 07242023	TL: Evaluations and Correspondence	Download

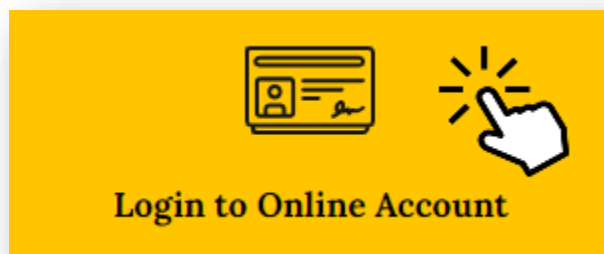
If your license is pending and VDOE issues correspondence, you will find it with the rest of your license documents, so you may need to look through a long list for document type “TL: Evaluations and Correspondence.” This likely means that VDOE requires additional information before they can issue you a license. The file will indicate what is needed.

Name	Type	Download
	TL: Transcripts	Download
Checkletter 7 19 23	TL: Evaluations and Correspondence	Download
blank form	TL: College Verification Form	Download
VCLA scores	TL: Praxis and Other Tests	Download
civics	IMG: Documents	Download
child abuse	Child Abuse Rec Training Certificate	Download
dyslexia	Dyslexia Awareness Training Certificate	Download
CIEES	Behavior Intervention Training Cert	Download
Red Cross	FA/CPR/AED Training Certificate	Download
	TL: Other	Download
Praxis II scores	TL: Praxis and Other Tests	Download
RVE scores	TL: Praxis and Other Tests	Download

In the future, you can log in to the eGOV system by following the link above, then clicking on “Licensing Services”



and then scrolling down and clicking on “Login to Online Account.” We suggest that you bookmark this page for future use.



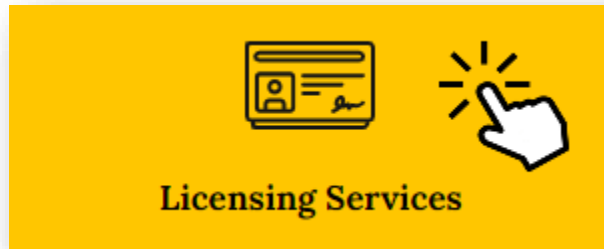
UPDATING YOUR PERSONAL INFORMATION IN eGOV

You can access eGOV via the VDOE Licensure site:

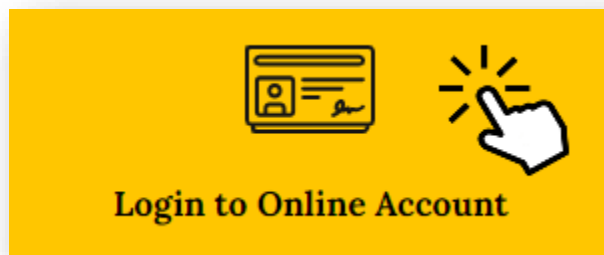
<https://www.doe.virginia.gov/teaching-learning-assessment/teaching-in-virginia/licensure>

Step 1:

Log in to the eGOV system by following the link above, then clicking on “Licensing Services”



and then scrolling down and clicking on “Login to Online Account.”



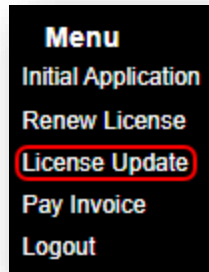
Step 2:

Login to eGOV using the User ID and password that you created previously.

A white rectangular login form with a thin border. At the top, the heading "Welcome to the eGOV Online Licensing Portal" is displayed in a red, serif font. Below the heading, there is a line of text: "Please sign in below to access your registered account." followed by another line: "If you haven't already registered and wish to apply for an initial educator license, click [here](#) to register." Below this text are two input fields: "User Id:" followed by a white text box, and "Password:" followed by a white text box. At the bottom center of the form is a rounded rectangular button with the word "Login" in a blue, sans-serif font.

Step 3:

Select “License Update” from the menu located on the left-hand side of the page.



Step 4:

Select "Continue" for the License/Application that you would like to update.

The screenshot shows a web page titled "License Update" in red. Below the title is a horizontal line, followed by the instruction "Select the license you would like to submit an update for from the list below." Below this is a section header "Licenses" with a blue underline. A table with a blue header row is displayed. The header row contains the word "Application" on the left and a "Continue" button on the right. The table body contains one row with the following information: "License Number: Pending" and "License Status: Pending" in the top row; "Obtained By: Teaching/Admin In-State" in the middle row; and "Issue Date:" and "Expiration Date:" in the bottom row. The "Continue" button is highlighted with a blue background.

Step 5:

Enter your corrected information in to the fields to change it.

The screenshot shows a web page titled "Update Person Address" in red. Below the title is a horizontal line, followed by the instruction "Update the information in the form below and press the Update button to save the changes." Below this are several input fields: "First Name:", "Middle Name:", "Last Name:", "Name Suffix:" (with a dropdown menu showing "ex: Sr. | Jr. | III"), and "Birth Date:" (with a date picker showing "MM/DD/YYYY"). Below these is a section header "Address" with a blue underline. The address section contains: "Country:" (dropdown menu showing "United States"), "Line 1:", "Line 2:" (with a dropdown menu showing "ex: Apt. 100"), "City:" (text input showing "Richmond"), "State:" (dropdown menu showing "VA"), "County:" (text input showing "Richmond City"), "ZipCode:" (text input showing "23219" with a "Get City from Zip" button next to it), "Phone:", and "Email:". All input fields are highlighted with red rounded rectangles.